



FINANCIAL POLICY

Thank you for choosing Penniall Family Dental as your dental care provider. We value your business and are committed to making your experience as pleasant as possible. Part of that commitment includes making you aware of our financial policy. We uphold payment requirements in order to continue providing our patients with the best quality service. Please feel free to ask if you have any questions regarding our fees or financial policy.

GENERAL PAYMENT POLICY

Payment in full is due at the time of service. We will extend a 5% bookkeeping courtesy when full payment is made on the day of service.

REGARDING INSURANCE

For patients with dental insurance coverage, we will work with your insurance company to estimate covered benefits. The portion not included in the estimate will be due at the time of service. If you have overpaid your portion, we will gladly issue a refund upon request.

Usual and Customary Rates – Our practice is committed to providing the best treatment possible for our patients and we charge what is usual and customary for our area. Each insurance company has its own arbitrary determination of what they consider usual and customary. You are responsible for payment in full regardless of your insurance company's determination.

EXTENDED TREATMENT PLAN

For larger multi-step procedures such as crowns, root canals and bridges we require 50% payment at the start of treatment and the remaining 50% upon completion.

ALTERNATIVE PAYMENT OPTIONS

If desired, we can set the patient up with a program that provides payment plans with competitive interest rates.

APPOINTMENT FAILURE POLICY

In order to maintain the highest quality dental care, we require a minimum of 48 hours notice if an appointment is to be broken. **If an appointment is failed (less than 48 hours notice is given) the patient will incur a charge of \$50.00 per hour.**

I have read and understand the financial policy.

X _____
Signature of Patient or Legal Guardian Relationship to Patient Date